

Please return items to:
Bosch Security Systems Ltd
Broadwater Park, North Orbital Road, Denham, UB9 5HN

Tel: 01895 878159
Fax: 01895 839059

RETURN AUTHORISATION REQUEST.

THIS IS NOT A RETURN AUTHORISATION

TO OBTAIN A RETURN AUTHORISATION NUMBER THIS REPORT MUST BE COMPLETED IN FULL AND SUBMITTED TO OUR CUSTOMER SERVICE DEPARTMENT. RETURN GOODS ONLY AFTER AN R/A NUMBER IS ISSUED IF **BOSCH** CONFIRMS ELIGIBILITY FOR RETURN. **BOSCH** WILL ACCEPT FAXED SERVICE REPORTS. FAILURE TO PROVIDE ALL REQUESTED INFORMATION MAY RESULT IN THE DELAY OF THE R/A NUMBER ISSUANCE. YOUR ATTENTION IS DRAWN TO THE **BOSCH** TERMS AND CONDITIONS. HANDLING CHARGES WILL BE LEVIED AS FOLLOWS FOR NON WARRANTY RETURNS (TO BE ACCEPTABLE ITEMS MUST BE IN ORIGINAL PACKING):-
15% WITHIN 30 DAYS OF DESPATCH, OVER 30 DAYS IF APPROVED 25%.

Company Name. Address.

THIS RETURN COVERS THE FOLLOWING FOR: (Delete as appropriate)
CHARGABLE REPAIR / **IN WARRANTY REPAIR** / **CREDIT.**

Type No.	Qty	Serial Nos.	Date Code

User Name.	Address.
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Your original P/O & date.	Invoice no & date.
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Date first tested.	Date first placed in service.
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Date of Failure.	Make of Equipment/Model used with.
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Specific Reason for Return Request.

List Any Unusual Circumstances Noted Prior to Failure.
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Name.	Telephone No.
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Date.	Fax No.
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PRODUCT RETURNED FOR FULL CREDIT WILL ONLY BE ACCEPTED IF IN ORIGINAL PACKING UNMARKED & COMPLETE WITH USER MANUAL AND LOOSE PARTS AND BE SUITABLE FOR RESALE AS NEW.
RA NUMBER ...S..... CREDIT APPROVED BY.....
DATE.....